

Accessibility Guide for Queens Hall Narberth

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Welcome

The Queens Hall is located in the centre of the attractive market town of Narberth. It boasts a 450-capacity hall with stage and sound/lighting system plus a bar. There is an on-site restaurant plus meeting rooms upstairs (accessible by a lift). There is a top floor space that hosts regular classes and workshops (again accessible by a lift).



There is a large public car park behind the hall and the venue is served by local bus services.

There is a railway station half a mile from the venue with trains going to Carmarthen and beyond.

The hall has a wide and varied events programme - see www.thequeenshall.org.uk

At a Glance



Level Access

- There is level access from the main entrance to:
 - Box Office
 - Queens Hall Bar
 - Balcony Room



Hearing

- The fire alarm has flashing lights.



Visual

- Some parts of the venue have low lighting.



General

- We have a complimentary ticket policy for personal assistants.

Getting here

The Queens Hall
High Street
Narberth
SA67 7AS



Travel by public transport

- You can get to Queens Hall Narberth by bus and train.
- Narberth Town main bus stop is approximately 20 yards from the main entrance. The bus stop is 0.0 miles / 0.0 km from Queens Hall Narberth.
- The nearest train station is Narberth. The train station is 1 miles / 1.6 km from Queens Hall Narberth.



Travel by taxi

- You can get a taxi with Narberth Taxis by calling 01834 860297.



Parking

- There is parking near the venue. There are accessible parking spaces. The parking is less than 50 metres from the main entrance. Parking is not free.
- Large car park at rear of Queens Hall. From the car park to the entrance, there is level access. The route is 15000mm wide, or more.
- The car park is a large level area behind the Queens Hall. Wheelchairs can be pushed from the parking area a short distance to the main hall.

Arrival



Path to main entrance

- From the street to the main entrance, there is level access.
- The path is 3000mm wide, or more.



Main entrance

- The main entrance has level access.
- There is a lift.
- The door is 1600mm wide.
- The main door is side hung and manual.

Getting around inside

Visual Impairment - General Information

- Some parts of the venue have low lighting.



Lift

- We have 1 lift.
- You can get a lift to all floors.

Lift to all floors

- The lift door is 800mm wide.
- The lift is 800mm wide. The lift is 800mm deep.



Ticket/ information desk

Box Office

- From the main entrance to the desk, there is level access. There is a lift.
- From the lift to the ticket desk, the route is 800mm mm wide, or more.
- The door is 800mm wide, or more.

Things to See and Do

- We have a complimentary ticket policy for personal assistants.



Spectator/ Audience viewing areas

- There are stewards to help disabled visitors.



Bar

Queens Hall bar

- From the main entrance to the bar, there is level access. The route is 800mm wide, or more.



Place to eat and drink

Block & Barrel

- From the main entrance to the dining area, there is level access. To get to a table, there are no steps.
- The route through the dining area is 800mm wide, or more.
- There is background music sometimes.

Balcony Room

- From the main entrance to this area, there is level access. There is a lift.
- From the lift to this area, the route is 800mm wide, or more. The door is 800mm wide.
- The Balcony room is a large meeting room for up to 40 people. Accessible by lift

Customer care support

Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
 - The fire alarm has flashing lights.
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